



PRIVACY POLICY/REFUND POLICY/TERMS & CONDITIONS

DATE LAST MODIFIED: January 23, 2013

The following terms and conditions shall govern the services to customers provided by YWCA of Fort Worth & Tarrant County, d/b/a ('YWCA POWER LUNCH') from any YWCA Power Lunch website, including this one (the 'Site').

Thank you for visiting Powerlunchfw.com. This Site is owned by the YWCA of Fort Worth & Tarrant County, 512 W.4th Street, Fort Worth, TX 76102. 'YWCA POWER LUNCH' knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly.

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PRIVACY POLICY

Your privacy is important to us. To better protect your privacy, we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used at this Site. By visiting Powerlunchfw.com, you are accepting the practices described in this Privacy Notice. You should not use this Site if you have any objections to any of these Terms & Conditions.

YWCA POWER LUNCH may revise these Terms & Conditions over time as new features are added to the Site or as Internet law and standards evolve. We will post those changes prominently, but we recommend that you read these Terms & Conditions each time you visit the Site.

THE INFORMATION WE COLLECT AND HOW WE USE THIS INFORMATION

YWCA POWER LUNCH only obtains personally identifiable information such as your name, email address, delivery address, and payment card or other information when you provide it voluntarily. This information will be used for the purposes for which you provide it. We may also use this information to communicate with you from time to time for other purposes, such as to create personalized promotions by combining your personal information with non-personal information about you, such as the amounts and types of purchases you make or any benefits you receive through our programs. Information about our customers is an important part of our business, and we are not in the business of selling it to others.

COOKIES

To enhance your experience, our site may use "cookies." Cookies are text files we place in your computer's browser to store your preferences. Cookies, by themselves, do not tell us your e-mail address or other personally identifiable information unless you choose to provide this information to us by, for example, registering at our site. However, once you choose to furnish the site with personally identifiable information, this information may be linked to the data stored in the cookie. We may use cookies to understand site usage and to improve the content and offerings on our site. For example, we may use cookies to personalize your experience at our web pages (e.g., to recognize you by name when you return to our site), save your password in password-protected areas, and enable you to use shopping carts on our sites. We also may use cookies to offer you products, programs, or services.

SECURITY STATEMENT

In an effort to safeguard your personal information during online ordering, we use a web-hosting firm, MenuDrive, Inc., and Software as a Service (SaaS) platform provided by MenuDrive, LLC, that uses a variety of procedures to ensure the security of the information you provide to us through this Site.

Your personal information is protected by Secure Sockets Layer (SSL). We use SSL encryption to protect credit card numbers, online order forms and other confidential information from interception and hacking. We use SSL because we believe that it provides reliable and secure operations infrastructure and comprehensive security, trust, and authentication practices.

ORDERS

Payments for orders from this Site may be made by credit card or invoicing. Payments via credit card are subject to the approval of the financial institution issuing the credit card. YWCA POWER LUNCH shall not be liable in any way if any financial institution refuses to accept or honor your credit card for any reason.

Each time you order you agree that YWCA POWER LUNCH is authorized to charge your designated account for the applicable rate or price published on the Site.

Online orders are not binding on YWCA POWER LUNCH. YWCA POWER LUNCH may amend, adjust or cancel orders at any time in accordance with current pricing. Delivery may be conditioned on a minimum order, and delivery charges may apply.

REFUND POLICY

If you are not completely satisfied with your order, please call us immediately at 817-546-5546 and we will rectify the situation.

E-MAIL COMMUNICATIONS

When you send an email to us, or provide your email address to us, you are communicating with us electronically and consent to receive communication from us electronically. We may retain the content of the email, your email address, and our response in order to service your needs. We may use the data that you provide to send you email or correspondence via other means.

OPT-OUT PROCEDURE

You may always opt-out of receiving communications from us and/or from our receiving or maintaining your personal information (such as your name, address and/or other contact information if you order from us). To remove any personal information from our database or to not receive future communications from YWCA POWER LUNCH, send an email

message to: powerlunch@ywcafortworth.org with the word "remove" in the subject line. Please allow 5-7 business days to process your request.

LINKS TO OTHER WEBSITES

This Site may contain links to other sites. If you visit one of these linked websites, you are then subject to the privacy policies and other policies of the new website and are no longer protected by our policies. We are not responsible for, or able to monitor or control the policies and practices of other companies.

CHILDREN'S PRIVACY POLICY

Our site is not intended for use by children under the age of 13. YWCA POWER LUNCH does not knowingly request or collect personal information from children under the age of 13.

HOW TO CONTACT US

If you have any questions or concerns about the YWCA POWER LUNCH online policy for this site, its implementation or your personal information, you may contact us at powerlunch@ywcafortworth.org or in writing to us at YWCA Power Lunch 512 W. 4th Street, Fort Worth, TX 76102.

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